

# Altilium AGM Battery

## Limited Warranty

### Warranty Coverage

Elios warrants its AGM batteries to be free from defects in materials and workmanship under normal use and service, when installed, charged, and maintained in accordance with the Elios installation and user manual.

This warranty applies to the original end-user purchaser only and is non-transferable.

### Warranty Period

The warranty period is five (5) years from the original date of purchase by the end-user and is structured as follows:

#### **Year 1 – Full Replacement Warranty**

If a battery fails due to a manufacturing defect within the first 12 months, Elios will, at its discretion:

- Repair or replace the battery free of charge
- Provide a replacement battery of equal or greater capacity

⚠ Shipping, transportation, handling, removal, and reinstallation costs are never covered.

#### **Years 2 to 5 – Pro-Rata Warranty**

From month 13 to month 60, the warranty is pro-rated. A credit is applied toward the purchase of a new Elios AGM battery based on the remaining warranty period.

Pro-Rata Credit Schedule:

Warranty Year	Credit Toward Replacement
Year 2	75%
Year 3	50%
Year 4	30%
Year 5	15%

The pro-rata credit is applied to the current MSRP of an equivalent Elios AGM battery.

⚠ Shipping, transportation, handling, labor, removal, and reinstallation costs are never covered.

**Conditions of Valid Warranty**

To maintain warranty coverage, the battery must:

- Be installed according to Elios recommendations
- Be used with a compatible and properly configured charger/inverter
- Operate within specified voltage and temperature limits
- Respect recommended Depth of Discharge (DoD)
- Be protected by appropriate fusing and system design

Elios reserves the right to request proof of correct battery usage, including system configuration, charger settings, and monitoring data when available.

## Exclusions (Not Covered)

This warranty does not cover failures or damage caused by:

- Improper installation or wiring
- Overcharging, undercharging, or excessive depth of discharge
- Exposure to extreme temperatures, moisture, or corrosive environments
- Physical damage, swelling, leakage, or corrosion
- Unauthorized modification or repair
- Use outside the intended application
- Natural disasters, flooding, or force majeure
- Normal capacity loss due to aging and cycling

## Warranty Claim Procedure

To submit a warranty claim:

1. Provide proof of purchase
2. Provide the battery serial number
3. Contact the authorized Elios dealer or distributor
4. Supply any requested documentation confirming proper use

All warranty claims must be processed through an authorized Elios dealer.

## Shipping, Labor & Handling

At no time does Elios cover shipping, transportation, handling, labor, removal, or reinstallation costs, regardless of warranty year or claim outcome.

Returned batteries must comply with all applicable transport and safety regulations.

## **Limitation of Liability**

Elios shall not be liable for:

- System downtime or loss of power
- Damage to connected equipment
- Loss of revenue or data
- Installation or service costs
- Any indirect, incidental, or consequential damages

Elios' liability is strictly limited to the battery replacement or pro-rata credit outlined in this warranty.

## **Governing Law**

This warranty shall be governed by the laws of Canada and the Province of Québec, unless otherwise required by applicable local regulations.