

Warranty

Litio1.28H-BT

Hereby we kindly declare that ELIOS Litio1.28H-BT (LFP12.8V100AH- A -Block type) and ELIOS Litio2.56H-BT (LFP12.8V200AH-A -Block type) manufactured by ELIOS are guaranteed with 5 years.

During the warranty period, ELIOS is responsible to repair the battery or send replacement or refund the proportional payment for manufacturing claim mention above only.

Usage Reminder:

The warranty period is granted from ex-factory date code on battery case; it is only valid for manufacturing defective under backup / float charge or security use on following conditions:

- 1) Maintaining an average daily temperature not higher than 25 °C +/- 5.
- 2) Installation, charging voltage & method, operation and maintenance should be complied with ELIOS specifications.
- 3) Battery should be timely recharged within 24 Hours after discharge or stocked more than 3 months; the battery string should be equalized charge one time every three months.
- 4) Supplier should be informed within 14 days after discovering the faulty battery, and proof of purchasing date should be provided by buyer.

Not Covered this Limited Warranty:

Manufacturer has no obligation to any defects caused by mis-operation listed as follows:

- Neglect, such as improper fluid levels (under or over watering), damage from shipping, loose wiring, or rusted or corroded hardware;
- Misapplied or improperly sized Battery for the application;
- Batteries exposed to excessive heat or very low temperature
- Battery date code is destroyed or tampered
- Breakage, freezing explosion, fire, external wreckage, overcharging, over discharging, undercharging, charging or installing in reverse polarity, improper maintenance, improper storage, or addition of any chemical or solution other than approved water, or failure to properly install the battery.

How to Make a Claim:

To make a claim under this Limited Warranty, please submit a completed “Battery Test Report” to ELIOS. Battery will be eligible for warranty only after ELIOS service team verifies the Battery Test Report and determines manufacturing defect is existing by writing.

If necessary, ELIOS may request the claimed battery to be returned to ELIOS for inspection or test, if it is determined that any such Batteries do not have a defect, the warranty claim for such Batteries will be denied.

During the warranty period, ELIOS is responsible for repairing failed batteries or send replacement only for failure caused by manufactured problem, the replacement will be sent with next new order together.